

IMAGE: UNSPLASH

Quick-response emergency support for a critical data centre

When one of its own standby generators failed out of hours, a critical data centre contacted us to provide emergency support late on a Friday night.

The client wanted to test the emergency repair that had been carried out that evening by performing offline testing with a loadbank, before testing the generator against their critical building load.

We supplied a 100kW resistive loadbank with associated cabling and engineers. By responding to the call-out immediately, we had our team and loadbank on site within 2 hours of the customer making contact.

The Director of the data centre said: "Please pass on my appreciation and thanks to your engineers for their workmanship and professionalism over the last few days, especially during the unsociable hours. They were able to help us when we were in the thick of it."

LOCATION: BERKSHIRE, UK. TYPE OF PROJECT: PRODUCT HIRE, SERVICE & MAINTENANCE.
SECTOR: DATA CENTRE